

REDRESSAL OF INVESTOR COMPLAINTS RECEIVED AGAINST LIC MUTUAL FUND FOR THE PERIOD 01- APRIL-2025 TO 31-MARCH -2026														
TOTAL NO. OF FOLIOS AS ON 31- MARCH- 2026: 14,54,593														
Complaint Code	Type of Complaint #	(a) No. of complaints pending at the beginning of FY 2025-2026	(b) No. of Complaints received during the FY 2025-2026	Action on (a) and (b)						Non Actionable *	Pending			
				Within 30 days	Resolved			Average time taken ^ (in days)	0-3 months		3-6 months	6-12 months	Beyond 12 months	
I A	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0.00	0	0	0	0	0	
I B	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0.00	0	0	0	0	0	
I C	Non receipt of Redemption Proceeds	0	16	15	0	0	0	6.36	0	1	0	0	0	
I D	Interest on delayed payment of Redemption	0	4	4	0	0	0	5.25	0	0	0	0	0	
II A	Non receipt of Statement of Account/Unit Certificate	0	2	2	0	0	0	1.25	0	0	0	0	0	
II B	Discrepancy in Statement of Account	0	3	3	0	0	0	2.46	0	0	0	0	0	
II C	Data corrections in Investor details	0	269	269	0	0	0	2.19	0	0	0	0	0	
II D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0.00	0	0	0	0	0	
III A	Wrong switch between Schemes	0	0	0	0	0	0	0.00	0	0	0	0	0	
III B	Unauthorized switch between Schemes	0	1	1	0	0	0	1.75	0	0	0	0	0	
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0.00	0	0	0	0	0	
III D	Wrong or excess charges/load	0	1	1	0	0	0	2.33	0	0	0	0	0	
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	9	9	0	0	0	0.71	0	0	0	0	0	
III F	Delay in allotment of Units	0	14	14	0	0	0	3.62	0	0	0	0	0	
III G	Unauthorized Redemption	0	0	0	0	0	0	0.00	0	0	0	0	0	
IV	Others	3	259	253	0	1	0	5.50	0	1	1	1	2	
	Total	3	578	571	0	1	0	1.96	3	2	1	1	2	

including against its authorized persons/distributors/employees.etc.

* Non actionable means the complaints that are incomplete/outside the scope of the mutual fund

This statement is reviewed by the directors of LIC Mutual Fund Trustee Pvt. Ltd. in meeting held on 24th April, 2026.