REDRESSAL OF INVESTOR COMPLAINTS RECEIVED AGAINST LIC MUTUAL FUND FOR THE PERIOD 01- APRIL-2024 TO 31-MARCH -2025													
TOTAL NO. OF FOLIOS AS ON 31- MARCH- 2025: 12,02,306													
Complaint Code	Type of Complaint #	(a) No. of complaints pending at the beginning of FY 2024-2025	Action on (a) and (b)										
			(b) No. of Complaints received during the FY 2024-2025	Resolved					Non Actionable *	Pending			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days	Average time taken ^ (in days)		0-3 months	3-6 months	6-12 months	Beyond 12 months
I A	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	0	0	0	0	0
I B	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	0	0	0	0	0
I C	Non receipt of Redemption Proceeds	0	5	5	0	0	0	17	0	0	0	0	0
I D	Interest on delayed payment of Redemption	0	2	2	0	0	0	23.5	0	0	0	0	0
II A	Non receipt of Statement of Account/Unit Certificate	0	1	1	0	0	0	15	0	0	0	0	0
II B	Discrepancy in Statement of Account	0	4	4	0	0	0	16.5	0	0	0	0	0
II C	Data corrections in Investor details	0	317	317	0	0	0	1.85	0	0	0	0	0
II D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0	0	0	0	0	0
III A	Wrong switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0	0
III D	Wrong or excess charges/load	0	0	0	0	0	0	0	0	0	0	0	0
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	0	0	0	0	0	0	0	0	0	0	0
III F	Delay in allotment of Units	0	79	79	0	0	0	2.44	0	0	0	0	0
III G	Unauthorized Redemption	0	0	0	0	0	0	0	0	0	0	0	0
IV	Others	1	202	193	4	1	0	7.07	2	3	0	0	0
	Total	1	610	601	4	1	0	3.96	2	3	0	0	0

including against its authorized persons/distributors/employees.etc.

* Non actionable means the complaints that are incomplete/outside the scope of the mutual fund

This statement is reviewed by the directors of LIC Mutual Fund Trustee Pvt. Ltd. in meeting held on 30th April, 2025.