

REDRESSAL OF INVESTOR COMPLAINTS RECEIVED AGAINST LIC MUTUAL FUND FOR THE PERIOD 01- APRIL-2023 - 31-MARCH -2024													
TOTAL NO. OF FOLIOS AS ON 31- MARCH- 2024: 824701□													
Complaint Code	Type of Complaint #	(a) No. of complaints pending at the beginning of FY 2023-2024	(b) No. of Complaints received during the FY 2023-2024	Action on (a) and (b)									
				Resolved				Average time taken ^ (in days)	Non Actionable *	Pending			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days			0-3 months	3-6 months	6-12 months	Beyond 12 months
I A	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	0	0	0	0	0
I B	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	0	0	0	0	0
I C	Non receipt of Redemption Proceeds	0	5	5	0	0	0	5.4	0	0	0	0	0
I D	Interest on delayed payment of Redemption	0	5	5	0	0	0	1.8	0	0	0	0	0
II A	Non receipt of Statement of Account/Unit Certificate	0	1	1	0	0	0	26	0	0	0	0	0
II B	Discrepancy in Statement of Account	0	1	1	0	0	0	1	0	0	0	0	0
II C	Data corrections in Investor details	2	315	317	0	0	0	2.20	0	0	0	0	0
II D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0	0	0	0	0	0
III A	Wrong switch between Schemes	0	4	4	0	0	0	4.25	0	0	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0	0
III D	Wrong or excess charges/load	0	0	0	0	0	0	0	0	0	0	0	0
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	0	0	0	0	0	0	0	0	0	0	0
III F	Delay in allotment of Units	1	164	165	0	0	0	3.53	0	0	0	0	0
III G	Unauthorized Redemption	0	0	0	0	0	0	0	0	0	0	0	0
IV	Others	0	47	46	0	0	0	3.26	0	1	0	0	0
	Total	3	542	544	0	0	0	2.78	0	1	0	0	0

including against its authorized persons/distributors/employees.etc.

* Non actionable means the complaints that are incomplete/outside the scope of the mutual fund

This statement is reviewed by the directors of LIC Mutual Fund Trustee Pvt. Ltd. in meeting held on 30th April, 2024.