REDRESSAL OF INVESTOR COMPLAINTS RECEIVED AGAINST LIC NOMURA MF FOR THE PERIOD 01- APRIL-2015 - 31-MARCH -2016

TOTAL NO. OF FOLIOS AS ON 31- MARCH- 2016: 334688

Complaint Code	Type of Complaint #	(a) No. of complaints pending at the beginning of FY 2015-2016.	Action on (a) and (b)										
			(b) No. of Complaints received during the FY2015-2016	Resolved				Non Actionable *	Pending			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days		0-3 months	3-6 months	6-9 months	9-12 months
I A	Non receipt of Dividend on Units	0	19	17	0	0	0	0	2	0	0	0
I B	Interest on delayed payment of Dividend	0	0	0	0	0	0	0	0	0	0	0
I C	Non receipt of Redemption Proceeds	0	66	64	1	0	0	0	1	0	0	0
I D	Interest on delayed payment of Redemption	0	7	7	0	0	0	0	0	0	0	0
II A	Non receipt of Statement of Account/Unit Certificate	0	2	1	0	0	0	0	1	0	0	0
II B	Discrepancy in Statement of Account	0	35	35	0	0	0	0	0	0	0	0
II C	Data corrections in Investor details	0	0	0	0	0	0	0	0	0	0	0
II D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0	0	0	0	0
III A	Wrong switch between Schemes	0	1	1	0	0	0	0	0	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0
III D	Wrong or excess charges/load	0	0	0	0	0	0	0	0	0	0	0
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	0	0	0	0	0	0	0	0	0	0
	Others	6	43	38	7	3	0	0	1	0	0	0
	TOTAL	**6**	**173**	**163**	**8**	**3**	**0**	**0**	**5**	**0**	**0**	**0**

including against its authorized persons/distributors/employees.etc.

* Non actionable means the complaints that are incomplete/outside the scope of the mutual fund

This statement is reviewed and approved by the directors of LIC Mutual Fund Trustee Pvt. Ltd. in the Board meeting held on May 24, 2016.