



Investor Grievances Mechanism

At LIC Mutual Fund, we believe in providing the best of our services to our investors. We provide easy access to information on our products and services; we also help you get your grievances redressed with ease. Resolving your problem helps us review our processes and take necessary steps to prevent recurrence. We aim to respond to your complaint with efficiency, courtesy and fairness.

Call Centre

Toll free Number 1800-258-5678 (Monday to Saturday between 9.00 am to 8.00 pm)

E-Mail

You can also email to the LIC Mutual Fund Investor Service Centre(ISC) where you normally transact. The email ID of our ISC is available on our website. http://www.licmf.com/index.php/template/contact_us

Walk In - Investor Service Centers

We have offices located in major cities all over India. For a complete list of our branch offices (please click here http://www.licmf.com/index.php/template/contact_us)

Feedback and Grievance

For any feedback/Grievance, you can email us at our corporate email ID service@licmf.com

Investor Relations Officer

If you are not satisfied with the resolution that you have received, you may contact our Investor Relations Officer at the below mentioned address:

Ms Sonali Pandit
LIC Mutual Fund Asset Management Ltd.
Industrial Assurance Building, 04th Floor,
Opp. Churchgate Station,
Mumbai - 400 020
Tel No (Board) +91 22 - 6601 6000 /(Direct) +91 22 - 6601 6167
Email ID : s.pandit@licmf.com

SEBI SCORES

In case Investors do not receive a response within 30 business days of approaching the AMC, or if they are not satisfied with the resolution received from the AMC, they can escalate their issues to SEBI (Securities and Exchange Board of India) and update their complaints on SCORES (SEBI Complaints Redress System). SCORES allows the investor to lodge his complaint online with SEBI and subsequently view its status at <http://scores.gov.in/>.

Note:- All request and complaints are handled at Registrar level.